



> SOURCEPANEL VS. THE TRADITIONAL VAR SPEED + PROFICIENCY = VALUE

Problem: VMware Site Recovery Manager is not allowing replication between servers on VMware VSphere 4.1 and servers on VSphere 5.1.

TYPICAL CIO PROCESS FOR RESOLVING THIS PROBLEM:

- > Identify a capable professional services organization who could solve the problem
- > Request a meeting with a sales person
- > Obtain a quote from the services firm
- > Wait for the expert from the professional services firm to be available
- > Meet with expert and clarify what was already explained to the sales person
- > 25 hours of expert work

Hourly overhead: **20 hrs**
Overhead as a percentage of job time: **80%**
Overhead cost at \$80/hr: **\$4000**
Time to Resolution: **3 weeks**

CIO PROCESS USING SOURCEPANEL FOR THIS PROJECT:

- > Login to SourcePanel.com and complete a job request form
- > Expert is matched with the requirement and contacts CIO within one business day
- > CIO and expert review job details
- > Expert performs 25 hours of work

Hourly overhead: **2 hrs**
Overhead as a percentage of job time: **8%**
Overhead cost at \$80/hr: **\$160**
Time to resolution: **27-48 hours**

Total savings using SourcePanel: **\$3840** Value of improved resolution time: **\$5000-\$10,000**
